

Your holiday

IS IN SAFE HANDS!

WITH A-ROSA AND OUR SAFETY-FIRST CONCEPT

TRAVELLING SAFELY WITH A-ROSA – 100 % HOLIDAY EXPERIENCE!

We want our guests to feel completely comfortable! This is why we are doing everything to ensure we have your health, safety and well-being at the heart of everything we do, so you can relax and enjoy a wonderful holiday together!

A-ROSA PREMIUM ALL INCLUSIVE:

- ✓ FullBoardPlus with gourmet buffets
- ✓ High-quality drinks throughout the day

ALWAYS UP TO DATE:

We are carefully monitoring developments and, if necessary, preparing alternative schedules. Should there be any changes, we will inform you immediately.

ALL CURRENT INFORMATION CAN BE FOUND HERE:

www.arosa-cruises.com/travelinformation



DEAR A-ROSA GUESTS,

Please find attached your travel documents, as your trip will take place.

On the basis of the official orders and recommendations from the Robert Koch Institute, Germany's federal government agency and the research institute responsible for disease control and prevention, our A-ROSA Care Team has developed a comprehensive hygiene and health concept, that further expands on our already very high safety standards.

At A-ROSA, the health, safety and well-being of all guests and crew members is always our highest priority.

In order to ensure this at all times and to make your holiday as relaxing and safe as possible, we can only allow those in full health, fully vaccinated and recovered from COVID-19 access to our vessels. To ensure this, we are sending you a **DECLARATION OF HEALTH TO TRAVEL** with these documents, which we ask you to sign and return to us during the embarkation process.

WE ARE LOOKING FORWARD TO WELCOME YOU ON BOARD AGAIN AND EXPLORING THE MOST BEAUTIFUL CITIES AND PICTURESQUE LANDSCAPES WITH YOU.

TRAVELLING SAFELY WITH A-ROSA!

We are looking forward to welcome you on board again.

Please note the following:

TRAVEL PREPARATION

- Please read your travel documents carefully.
- You will find daily updates here: www.arosa-cruises.com/river-cruises/company/current-travel-information. Details of possible entry form requirements can also be found here.
- Be sure to check the regulations that apply to your flight or train and allow extra time for security checks if necessary.
- Please fill in the **DECLARATION OF HEALTH TO TRAVEL** completely. If you have any questions do not hesitate to contact the A-ROSA Service Center.
- Please note that you must provide proof of one of the following (from 12 years of age):
 - COVID-19 vaccination (vaccination certificate or digital; 14 days after last required vaccination dose)
 - proven recovery from COVID-19 (min. 28 days / max. 6 months old PCR test)
- Children from 6 to 11 years require proof of a negative PCR test (max. 48 hours old) OR rapid antigen test (max. 24 hours old, self-test not accepted)



CHECK-IN

- In order for us to be able to carefully clean and disinfect all areas on the ship, we kindly ask you not to board the ship before 2 pm.
- Please hand in the completed Declaration of Health to Travel to the crew member responsible.
- All guests are tested for COVID-19 by our certified partner by means of an additional free-of-charge rapid antigen test at the beginning of the cruise.



ON BOARD

- Please understand that we ask all guests and crew members to wear a **FACE COVERING** (medical or FFP2 masks) in all public areas. On the sun deck you do not need to wear a mask.
- Please adhere to the **MINIMUM SOCIAL DISTANCING RULE OF 1.5 METRES** from other guests and our crew.
- Depending on the regional regulations we will conduct up to three free rapid antigen tests for COVID-19 during the voyage for guests between 6 and 16 years, pregnant women in the first 3 months and guests with a proven medical contraindication.



RESTAURANT

- Meals are offered in buffet style (except Douro) and follow our hygiene concept.
- Please also ensure you wear your face covering (except when seated at your table) and that the minimum social distance of 1.5 metres is adhered to.



EXCURSIONS & TRANSFERS

- Depending on the itinerary shore excursions will take place with reduced participant numbers. You can find an overview of the offered excursions in your travel documents. Please note that due to the current situation, the excursion programme may have to be adjusted at short notice. Detailed information about our excursions is available on board.
- In the buses please also ensure you wear your face covering and that the minimum social distance of 1.5 metres is adhered to.
- If possible, please bring your **OWN HEADPHONES** (with jack plug) to use the audio guides. You can also purchase disposable headphones on board for a price of € 1.50.
- Please use the hand sanitiser provided in the buses. All buses are disinfected regularly.



SPA-ROSA

- The sauna and fitness room can be used as long as current hygiene regulations are followed. In order to ensure the spa operates at a reduced capacity, please visit reception to **BOOK YOUR VISIT**.
- Massages and beauty treatments can also be offered again and are carried out in compliance with the applicable hygiene measures.
- Please be aware of the max. occupancy of our pools:
 - Swimming Pool: 4 people at the same time.
 - Whirlpool: 1 person or people from the same cabin



As of 11/2021. Subject to change.